

Complementing the [No Wrong Door \(NWD\) Key Elements](#), the NWD Principles provide guidance for entities seeking to adopt the fundamentals of NWD philosophy within their organization's health and social service delivery.

NWD Principles	About Linked Resource(s)
<p>Focus on the person, not the system</p>	<ul style="list-style-type: none"> Person centered counseling (PCC) page of the ACL NWD website (which includes Course Content for PCC Training Program)
<p>Support community living</p>	<ul style="list-style-type: none"> Slides from CMS Webinar: Early Use of Community-Based Long-Term Services and Supports and Lower Downstream Use of Institutional Care
<p>Serve all populations and their caregivers</p>	<ul style="list-style-type: none"> ACL document: NWD System of Access to LTSS for all Populations and Payers (i.e., NWD Key Elements) RAISE Family Caregivers Act Initial Report to Congress
<p>Leverage all payers (public/private blending and braiding)</p>	<ul style="list-style-type: none"> ACL document: State examples of how NWD Systems can use a variety of funding streams to support development and sustainability
<p>Provide unbiased and timely information and seamless access to health and social care</p>	<ul style="list-style-type: none"> ACL Guidance document: Managing Conflicts of Interest in SHIP, SMP, and MIPPA Programs
<p>Acknowledgement that one organization alone can only do so much, and will need to partner</p> <ul style="list-style-type: none"> Include public/private CBOs and programs Complement workforce/staffing needs 	<ul style="list-style-type: none"> Video series from No Wrong Door Virginia that includes insights on what individuals, providers, communities, and investors are saying about NWD
<p>State support: executive orders and other policy levers</p>	<ul style="list-style-type: none"> ACL document: NWD System of Access to LTSS for all Populations and Payers (i.e., NWD Key Elements) document