

# Network Development

## Breakout Group: Service Offerings

# Introductions

# CHPcommunity (Iowa)

## *Iowa Community HUB*

**Focus to date has been on addressing chronic disease by supporting evidence-based program efforts statewide. In 2023, we are adding to those efforts by growing our HUB Navigator program (CHWs) to reach into the community and elevate the voices of at-risk populations & connect them to needed services.**

### **Two main hub development challenges:**

- 1) Establish a financial sustainability plan
- 2) Build system synergy with network partners

### **Top two goals for network development related to establishing the Community Care Hub:**

1. To build upon the collective strength of the Iowa CCH network partners, by establishing network services within two pilot communities supported by at least one health care contract that directly ties payment back to desired outcomes by the end of the summer 2023. The Pathways Community Hub and Umbrella Hub models will be followed for establishing contracted funding sources.
2. To increase the Iowa CCH' capacity by connecting more individuals to coordinated supports that address health related social needs, by employing two bilingual HUB Navigators (CHWs) to identify, screen, and refer priority populations to partner programs and services by the end of the year 2023. Collaborations with public health partners and use of community data will ensure services and providers are reflective of the communities served and their priorities.

# Center for Health and Research Transformation (Michigan)

## *The Healthy Aging at Home Network*

The Center for Health and Research Transformation (CHRT) is serving as the lead entity for the Healthy Aging at Home Network in Southeast Michigan.

### Main hub development challenge for the network to address through this learning opportunity:

- Developing the network's financial model, determining capital needs, and identifying where to pursue funding for network launch and early operations

### Top two goals for network development related to establishing the Community Care Hub:

- By the end of the NLC, CHRT will approach two health systems in Southeast MI to collaborate on collecting common social determinants of health data and will work with at least one local Health Department to make a plan to report this data on a publicly accessible dashboard.
- By the end of the NLC, CHRT will identify three specific, concrete, and actionable diversity, equity, and/or inclusion strategies that it can employ in its ongoing work to identify and recruit new network member CBOs.

# Center for Independence of the Disabled (New York)

**Main hub development challenge for the network to address through this learning opportunity:**

- Spotlight Mental Health Service Disparities for People with Disabilities.

**Top two goals for network development related to establishing the Community Care Hub:**

- Conduct 6 Peer to Peer trainings in partnership with NAMI and mental health providers throughout New York City- 1 per month through June 30, 2023.
- Develop geographic map of 5 boroughs indicating Mental Health needs for consumers served and compare/contrast number of licensed Mental Health Providers available in those zip codes.

# Texas Healthy at Home (Texas)

## Main hub development challenge for the network to address through this learning opportunity:

- TH@H does not currently have sufficient revenue to pay current staff to build out the administrative infrastructure needed to market the provider network and manage large provider network contracts while managing current grants.
- TH@H also does not have the capacity to fulfill large provider contracts. At present, there is little uniformity in services provided by AAAs and CBOs to provide all the services being requested by potential payers. AAAs and CBOs do not see the advantages of being part of a Provider Network and prefer to negotiate their own contracts with potential payers.

## Top two goals for network development related to establishing the Community Care Hub:

1. Pursue additional startup capital from membership fees, current funders, foundations and HCEs by identifying at least (5) possible funders for aging programs and submit (5) proposals at least (1) day before deadline by December 31, 2023
2. Develop the capacity to deliver EBPs and other services statewide by recruitment of additional network members capable of providing services beyond their current service areas by planning and holding (10) network development meetings and conducting at least (1) annual inventory/survey or process for identifying EBP programs and providers in Texas by December 31, 2023

# Washington County Commission on Aging, Inc. (Maryland)

## Top two goals for network development related to establishing the Community Care Hub:

- Set up a meeting with the local health department to discuss programs and services that support the aging population.
- Invite local nonprofits to a meeting to discuss current programs that serve the aging population.

# Group Discussion

Reactions?

Goal alignment activities?

Shared experiences?