



Micro-Learning Event

NWD 101 and TA Community Fundamentals

January 13, 2022





Welcome





NWD Systems





No Wrong Door Pinterest Board

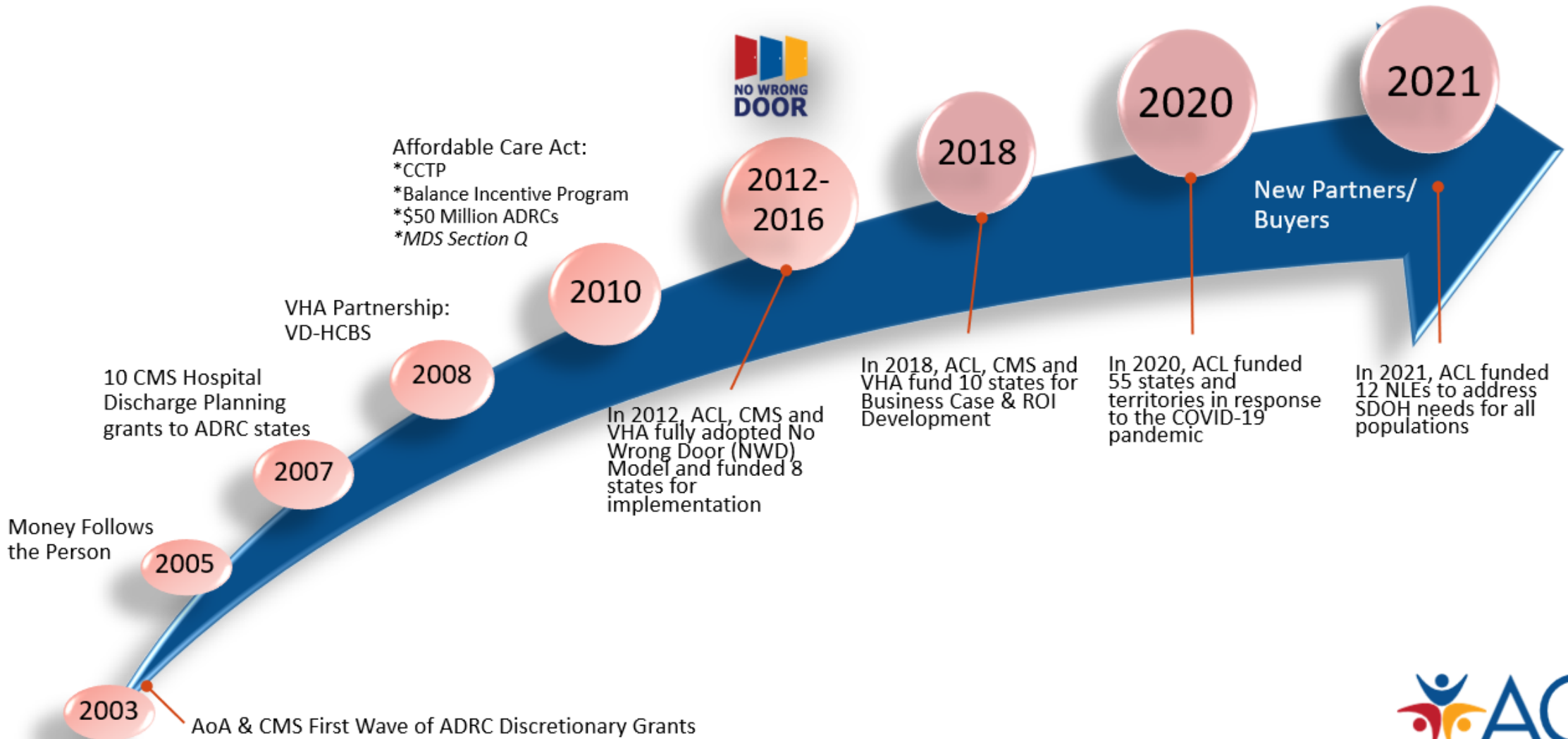




No Wrong Door Pinterest Board (10)

- 1) [NWD Business Case Toolkit](#)
- 2) [NWD Key Elements](#)
- 3) [NWD Schematic](#)
- 4) [CMS Research Report on “Early Use” Study Medicaid](#)
- 5) [Oregon Return on Investment Report](#)
- 6) [Virginia Video Series on No Wrong Door \(Individual, Providers, Communities, Investors, Governance\)](#)
- 7) [Evolution of ADRC and NWD Timeline Slide](#)
- 8) [A State Scorecard on Long-Term Services and Supports for Older Adults, People with Physical Disabilities, and Family Caregivers](#)
- 9) [Course Content for Person-Centered Counseling Training Program](#)
- 10) [State Examples of NWD System Funding Document](#)

Evolution of the ADRC/NWD System Vision





NWD Key Functions



NWD System Key Functions

Four functions shape a single statewide system that includes all populations and all payers as per the NWD Key Elements

1. State Governance and Administration
2. Public Outreach and Coordination with Key Referral Sources
3. Person-Centered Counseling
4. Streamlined Eligibility to Public Programs

- All payers include state programs that pay for LTSS (e.g., Medicaid), individuals who pay for LTSS with their own personal resources, private payers, and other federal payers (e.g., Medicare or VHA)

Governance and Administration



Governor
Support/Governing
Body

Continuous Quality
Improvement:
Tracking Outcomes

Sustainability
(diverse payers
including Medicaid
and health
systems/plans)

Person-Centeredness

Stakeholder Inclusion

Public Outreach and Coordination with Key Referral Sources

Public Outreach and
Education

Data Infrastructure

Transitions from
Nursing Facilities

Youth Transitions

Hospital Transitions

VA Medical Center
Transitions

Person-Centered Counseling

Informed decision
making

Personal Interview

Development of
Person-Centered Plan

Facilitating Access to
Private and Public
LTSS

Specialized Workforce

Follow-up

Streamlined Access to Public Programs

Coordination of
Services

Public and Private
Programs

Single Standard
Process

Role of Person-
Centered Counseling



TA Community Website



Questions?



Questions can be submitted to your ACL
Project Officer or to:

NoWrongDoor@acl.hhs.gov