



# **Community Care Hub National Learning Community**

Small Group Call  
January 25, 2024

# Welcome!

## Agenda

- Introductions
- Announcements and updates
- Small group framing
- Small group breakouts
- Large group sharing
- Closing

In the chat, please share your name, organization, and one good thing that has happened in the last week – personal or professional!



# Announcements and Updates

✓ Key takeaways from the Health Equity Learning Collaborative and CCH NLC Joint ECHO session

✓ Individual TA opportunity open

Partnership to Align Social Care  
A National Learning & Action Network

FREEDOM'S HEALTH  
HEALTHCARE IN TEXAS

ACL  
Administration for Community Living

Project ECHO

Health Equity Learning Collaborative and CCH  
National Learning Community  
Joint ECHO Session 1

January 4, 2024 | 2:00-3:30 p.m. ET

TA Request Form

Select the TA goal that aligns with your current TA request. \*

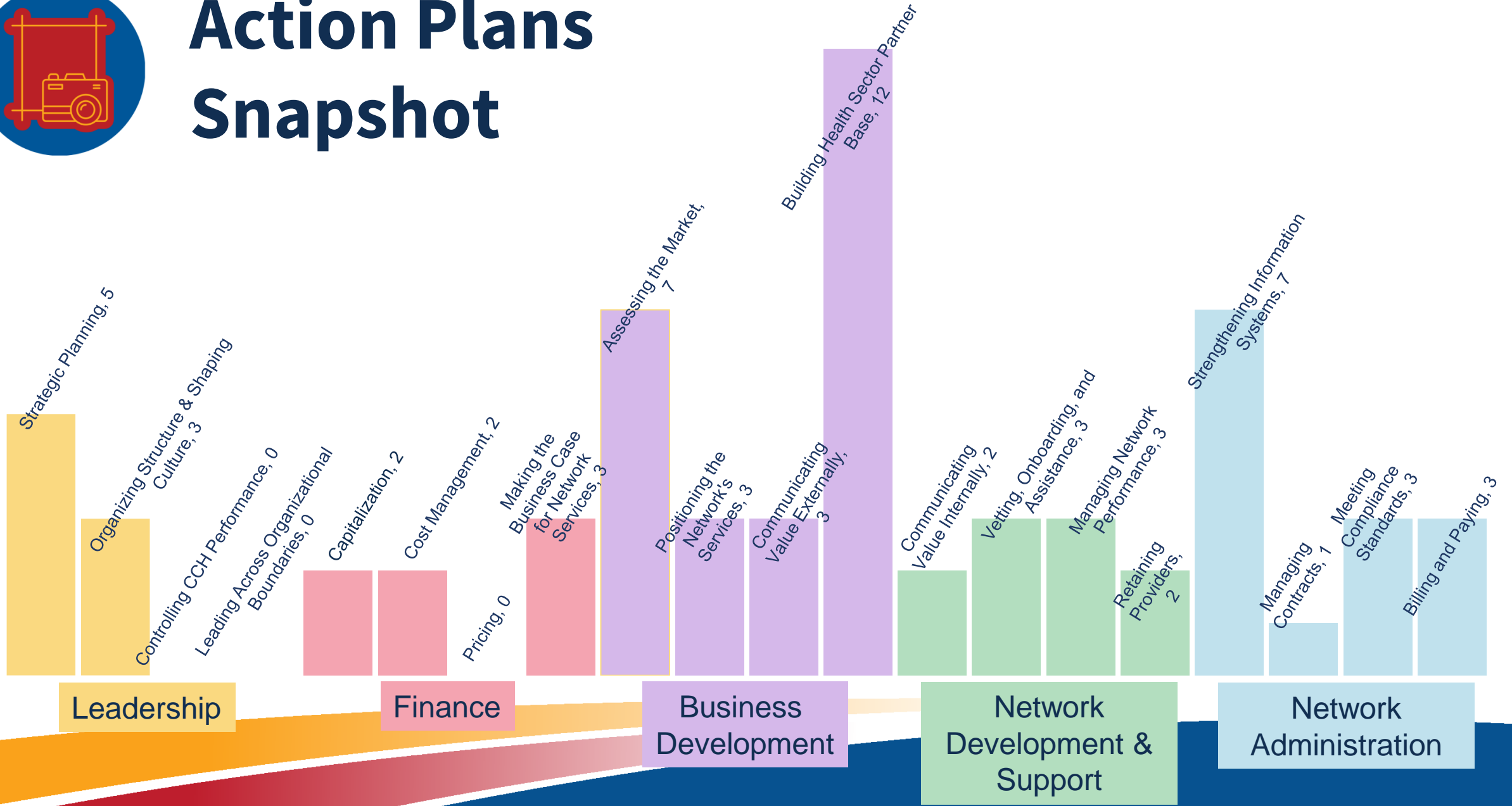
- Leadership and governance
- Strategic business development
- Network recruitment, engagement, and support
- Contract administration and compliance
- Operations
- Information technology and security
- Other

# Small Group Framing: Why are we here?



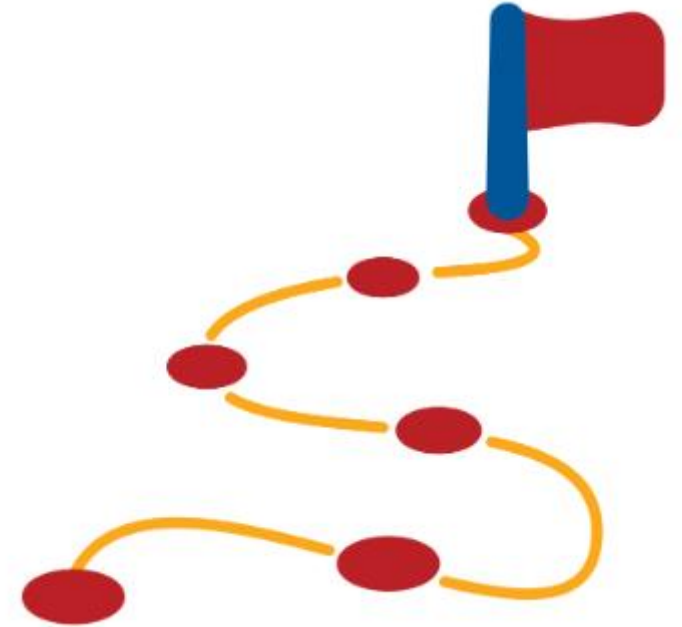


# Action Plans Snapshot



# Sample Milestones

- Create a mission, vision, and values statement
- Engage health care entities in discussions/negotiations
- Establish a Health Care Contracting Strategic Planning team
- Determine internal resources needed to implement Community Health Integration (CHI), Principal Illness Navigation (PIN) services and billing codes
- Seek multi-payer alignment to a single model of care to address Health Related Social Needs (HRSN) that incorporates social care
- Secure pilot funding
- Identify a billing and claims management system
- Develop marketing tools for provider recruitment



# Partners

- Area Agencies on Aging
- Centers for Independent Living
- Consultants
- Faith community
- Family services agencies
- Food banks, meal providers
- Goodwill
- Homelessness and housing organizations
- Hospices
- Hospitals and health systems
- Internal departments, legal counsel
- IT/referral vendors
- Primary care practices
- State agencies (aging, disability, human services)
- United Way



# Small Group Designations for Break Out Rooms

<b>Network Admin Aficionados</b>	<b>Health Partner Pioneers</b>	<b>Business Strategy Scholars</b>
Beacon Community Connections	BayAging/VAAACares	Agency 4 Agency on Aging
CHPcommunity	Central Plains AAA/Sedgwick County Dept. of Aging and Disability	BH Partners of Metro West
Comagine Health	Community Council of Greater Dallas/Dallas Area AAA	disABILITY LINK
Council on Aging of Southwestern Ohio	Detroit Area Agency on Aging 1-A	Health Promotion Council
Healthy Living for ME	Houston Health Department (CATCH)	Independent Resources, Inc.
Lifespan of Greater Rochester, Inc.	Inclusive Alliance IPA, Inc.	MAC, Inc. AAA
PA Association of Area Agencies on Aging	Marin Center for Independent Living	NCNMEDD Non-Metro Area Agency on Aging
Mass Home Care Association	SeniorAge	Oregon Wellness Network
Partners in Care Foundation	Texas Healthy at Home	SARCOA
Pima Council on Aging PCOA	Wisconsin Aging and Disabilities Network	SW Kansas AAA
Western NY Integrated Care Collaborative, Inc.		VidaConnect



# Network Admin Aficionados



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## Round Robin Prompts

1. Organization name
2. Staff in attendance from your organization
3. Two to three sentence overview of your action plan goals
4. One piece of knowledge or guidance that you would like to attain through these small group peer calls

# Health Partner Pioneers

BayAging/VAAACares

Central Plains AAA/Sedgwick County Dept. of Aging and Disability

Community Council of Greater Dallas/Dallas Area AAA

Detroit Area Agency on Aging 1-A

Houston Health Department (CATCH)

Inclusive Alliance IPA, Inc.

Marin Center for Independent Living

SeniorAge

Texas Healthy at Home

Wisconsin Aging and Disabilities Network



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# Business Strategy Scholars



Agency 4 Agency on Aging

BH Partners of Metro West

disABILITY LINK

Health Promotion Council

Independent Resources, Inc.

MAC, Inc. AAA

NCNMEDD Non-Metro Area Agency on Aging

Oregon Wellness Network

SARCOA

SW Kansas AAA

VidaConnect


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# Large Group Sharing



## Next Steps and Upcoming Meetings

- Feedback survey: We want to hear from YOU! 
- Next CCH NLC ECHO Session: February 1 at 2:00pm ET
- Next Small Group Meeting: February 22 at 2:00pm ET

Until then, please continue to engage with us  
and your peers on the [TA Community](#).

*Thank you!*

Questions? Please contact [CommunityCareHubs@acl.hhs.gov](mailto:CommunityCareHubs@acl.hhs.gov)

