2023-2024 Community Care Hub National Learning Community

Participant Profiles

November 2023

Area 4 Agency on Aging

- Lead and co-lead contact:
  - Pamela Miller, pmiller@agencyonaging4.org, Will Tift, wtift@agencyonaging4.org
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - Serves Nevada, Placer, Sacramento, Sierra, Sutter, Yolo, and Yuba counties
- Populations Served:
  - Older adults (60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Adults (age 18 to 65) without a disability, impairment, or chronic illness
  - Caregivers of any age
  - Children (up to 18)
- Sample of services offered:
  - Nutrition Services (e.g. meals, counseling, vouchers), Benefits Access/Enrollment, Social Isolation Interventions, Assessment for LTSS

Care Coordinate led by Mass Home Care Association

- Lead and co-lead contact:
  - Betsey Crimmins bcrimmins@mves.org, Kelly Magee Wright k.mageewright@minutemansenior.org
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - Massachusetts: Statewide
- Populations Served:
  - Older adults (age 60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Caregivers of any age
  - Children (up to age 18)
- Sample of services offered:
  - Assessment or Screening for Social Determinants of Health (SDOH), Care Transition Support, Transportation, Evidence-Based Programs

Community Assistance and Transition Care of Houston (CATCH) led by Houston Health Department

- Lead and co-lead contact:
    - Stephen L. Williams stephen.williams@houstontx.gov, Robin Mansur robin.mansur@houstonhealthfoundation.org
- Organization type:
    - Local Public Health Department
- Geographic Coverage:
    - Houston, TX/Harris County, TX/All municipalities and unincorporated areas within Harris County, TX
- Populations Served:
    - Older adults (age 60+ or 65+), as defined by the program
    - Individuals with disability or impairment of any age
    - Veterans of any age
    - Adults (age 18 to 65) without a disability, impairment, or chronic illness
    - Caregivers of any age
    - Children (up to age 18)
- Sample of services offered:
    - Assessment or Screening for Social Determinants of Health (SDOH), Behavioral Health, Social Isolation Interventions, Nutritional Services (e.g. meals, counseling, vouchers)

Community Care Connections led by LifeSpan of Greater Rochester, Inc.

- Lead and co-lead contact:
  - Annie Wells awells@lifespan-roch.org, Ellen Baker ebaker@lifespan-roch.org
- Organization type:
  - Other: Regional nonprofit
- Geographic Coverage:
  - Serves 7 counties in the Finger Lakes and western regions of New York
- Populations Served:
  - Older adults (60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
- Sample of services offered:
  - Benefits Access/Enrollment, Social Isolation Interventions, Case Management, Assessment or Screening for Social Determinants of Health (SDOH)

Community Care Solutions led by SARCOA

- Lead and co-lead contact:
  - David Crocker david.crocker@sarcoa.org, Joel Bass joel.bass@sarcoa.org
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - 18 counties within Alabama with small number of clients in GA and FL
- Populations Served:
  - Older adults (age 60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Other: Part C Members of contracted health plan
- Sample of services offered:
  - Transportation, Caregiver Support, Assessment or Screening for SDOH, Housing Assistance

Community Council of Greater Dallas/ Dallas Area Agency on Aging (AAA)

- Lead and co-lead contact:
  - Jessica Walker jwalker@ccadvance.org, Cynthia I Franklin cfranklin@ccadvance.org
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - State of Texas: Dallas County
- Populations Served:
  - Older adults (60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Adults (age 18 to 65) without a disability, impairment, or chronic illness
  - Caregivers of any age
- Sample of services offered:
  - Care Transition Support, Transportation, Evidence-Based Programs, Caregiver Support

Detroit Area Agency on Aging 1-A

- Lead and co-lead contact:
  - Tyruse Walls wallst@daaa1a.org, Wanda Bowman bowmanw@daaa1a.org
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - Serves Wayne, Oakland, Macomb counties located in southeast Michigan
- Populations Served:
  - Older adults (age 60+ or 65+), as defined by the program
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Adults (age 18 to 65) without a disability, impairment, or chronic illness
  - Caregivers of any age
- Sample of services offered:
  - Caregiver Support, Person-Centered Planning, Nutrition Services (e.g. meals, counseling, vouchers), Benefits Access/Enrollment
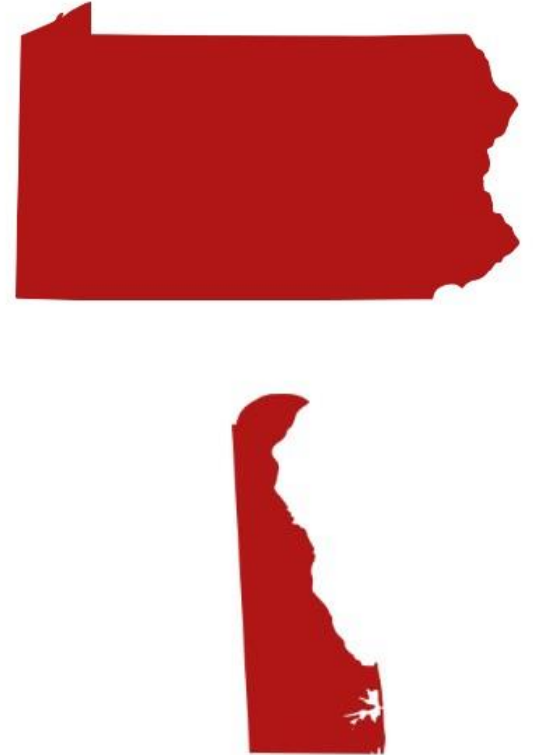
disABILITY LINK led by Disability Action Center of GA, Inc.

- Lead and co-lead contact:
  - Kim Gibson kgibson@disabilitylink.org, William Thomas wthomas@disabilitylink.org
- Organization type:
  - Center for Independent Living
- Geographic Coverage:
  - Georgia: Metro Atlanta and surrounding counties
- Populations Served:
  - Older adults (age 60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Children (up to age 18)
- Sample of services offered:
  - Care Transition Support, Participant-Directed Care, Person-Centered Planning, Nutritional Services (e.g. meals, counseling, vouchers)

Health Promotion Council Community Care Hub led by Heath Promotion Council

- Lead and co-lead contact:
  - Eric Bumbaca ebumbcaca@phmc.org, Joani Schmeling jschmeling@phmc.org
- Organization type:
  - Non-Profit
- Geographic Coverage:
  - Serves parts of Pennsylvania including Philadelphia, as well as Delaware through work as National DPP Umbrella Hub
- Populations Served:
  - Older adults (60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Adults (age 18 to 65) without a disability, impairment, or chronic illness
  - Caregivers of any age
- Sample of services offered:
  - Evidence-Based Programs and Assessment or Screening of Social Determinants of Health (SDOH)
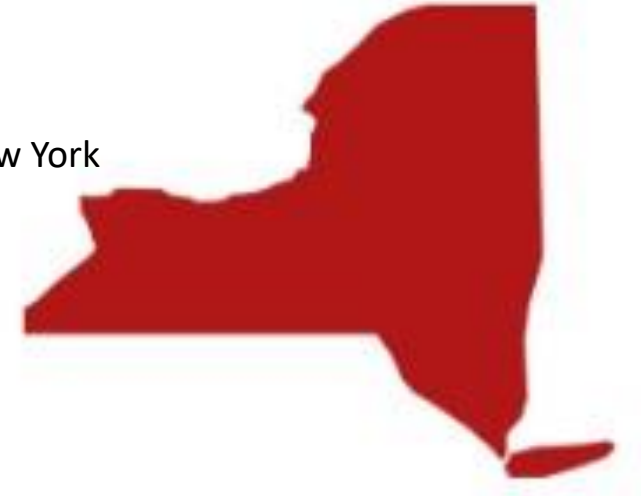
Healthy Living for ME

- Lead and co-lead contact:
  - Gerard Queally gqueally@spectrumgenerations.org, Maija Dyke mdyke@spectrumgenerations.org
- Organization type:
  - Other: Healthy Living for ME
- Geographic Coverage:
  - Maine (Statewide)
- Populations Served:
  - Older adults (age 60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Adults (age 18 to 65) without a disability, impairment, or chronic illness
  - Caregivers of any age
  - Children (up to age 18)
- Sample of services offered:
  - Social Isolation Interventions, Case Management, Assessment or Screening for Social Determinants of Health (SDOH), Home Care (homemaker, personal assistance, personal care)

Inclusive Alliance IPA, Inc.

- Lead and co-lead contact:
    - Lauren Wetterhahn, lauren.wetterhahn@inclusivealliance.org, Nicole Hall nicole.hall@inclusivealliance.org
- Organization type:
    - Other: Independent Practice Association (IPA) of CBOs
- Geographic Coverage:
    - Serves Cayuga, Cortland, Herkimer, Madison, Oneida, Onondaga, and Oswego counties of New York
- Populations Served:
    - Older adults (age 60+ or 65+), as defined by the program
    - Individuals with disability or impairment of any age
    - Caregivers of any age
    - Children (up to age 18)
    - Other: Adults age 18-65 with unmet medical, behavioral, or social care needs
- Sample of services offered:
    - Assessment or Screening for Social Determinants of Health (SDOH), Care Transition Support, Participant-Directed Care, Caregiver Support

Independent Resources, Inc.

- Lead and co-lead contact:
  - Mary B. Parker mparker@iri-de.org, Marsha Nowotny mnowotny@iri-de.org
- Organization type:
  - Center for Independent Living (CIL)
- Geographic Coverage:
  - Delaware: Statewide
- Populations Served:
  - Older adults (60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
- Sample of services offered:
  - Care Transition Support, Transportation, Evidence-Based Programs, Benefits Access/Enrollment

Iowa Community Care Hub led by CHPcommuinty

- Lead and co-lead contact:
  - Trina Radske-Suchan tsuchan@chpcommunity.org, Joy Doll joy@hellobetterhealthcare.com
- Organization type:
  - Other: Community Care Hub
- Geographic Coverage:
  - Iowa-Statewide
- Populations Served:
  - Older adults (age 60+ or 65+), as defined by the program
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Adults (age 18 to 65) without a disability, impairment, or chronic illness
  - Caregivers of any age
  - Children (up to age 18)
- Sample of services offered:
  - Assessment or Screening for Social Determinants of Health (SDOH), Behavioral Health, Social Isolation Interventions, Nutritional Services (e.g. meals, counseling, vouchers)

Marin Center for Independent Living

- Lead and co-lead contact:
  - Nancy Geisse, nancy@marincil.org, Joanne Halliday joanne@marincil.org
- Organization type:
  - Other: Center for Independent Living
- Geographic Coverage:
  - Marin County
- Populations Served:
  - Older adults (age 60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Caregivers of any age
- Sample of services offered:
  - Care Transition Support, Caregiver Support, Person-Centered Planning, Benefits Access/Enrollment

MD Living Well Center of Excellence led by MAC, Inc. AAA

- Lead and co-lead contact:
  - Leigh Anne Eagle laeagle@macinc.org, Sue Lachenmayr bslach@earthlink.net
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - State of Maryland
- Populations Served:
  - Older adults (60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Caregivers of any age
- Sample of services offered:
  - Care Transition Support, Transportation, Evidence-Based Programs, Participant-Directed Care

MetroWest Care Connection led by the Behavioral Health Partnership of MetroWest

- Lead and co-lead contact:
    - Shannon Ahern sahern@bhpmw.info, Nicholas Jennings njennings@bhpmw.info
- Organization type:
    - Other: Consortium comprised by four CBOs providing mental health, substance abuse, and services to support social needs that affect health
- Geographic Coverage:
    - MetroWest Massachusetts
- Populations Served:
    - Older adults (60+ or 65+, as defined by the program)
    - Individuals with disability or impairment of any age
    - Veterans of any age
    - Adults (age 18 to 65) without a disability, impairment, or chronic illness
    - Children (up to age 18)
- Sample of services offered:
    - Assessment for LTSS, Behavioral Health, Case Management, Assessment or Screening for Social Determinants of Health (SDOH)

Missouri Area Agency on Aging – SeniorAge

- Lead and co-lead contact:
  - Juli Jordan juli.jordan@senioragemo.com, Becca Fields becca.fields@senioragemo.com
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - Serves Barry, Christian, Dallas, Dade, Douglas, Howell, Greene, Lawrence, Oregon, Polk, Taney, Stone, Webster, Wright, Shannon, Texas, Ozark counties
- Populations Served:
  - Older adults (60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Caregivers of any age
- Sample of services offered:
  - Assessment or Screening for Social Determinants of Health (SDOH), Housing Assistance, Home Care (homemaker, personal assistance, personal care), and Care Transition Support

Central Plains AAA/Sedgwick County Dept of Aging and Disability

- Lead and co-lead contact:
  - Annette Graham annette.graham@cpaaa.org, Monica Cissell monica.cissell@cpaaa.org
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - Serves Butler, Harvey, and Sedgwick counties in Kansas (including Wichita)
- Populations Served:
  - Older adults (age 60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Adults (age 18 to 65) without a disability, impairment, or chronic illness
  - Caregivers of any age
  - Children (up to age 18)
- Sample of services offered:
  - Assessment or Screening for Social Determinants of Health (SDOH), Care Transition Support, Transportation, Evidence-Based Programs

Council on Aging of Southwestern Ohio

- Lead and co-lead contact:
  - Judy Eschman jeschmann@help4seniors.org, Kim Clark kclark@help4seniors.org
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - Serves Hamilton, Butler, Warren, Clermont, and Clinton counties
- Populations Served:
  - Older adults (age 60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Caregivers of any age
- Sample of services offered:
  - Assessment or Screening for Social Determinants of Health (SDOH), Care Transition Support, Transportation, Evidence-Based Programs

North Central New Mexico Economic Development District, Non-Metro Area Agency on Aging

- Lead and co-lead contact:
  - Elizabeth Reynolds elizabethhr@ncnmedd.com, Monica Abetia monicaa@ncnmedd.com
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - Rio Arriba and Los Alamos County
- Populations Served:
  - Older adults (age 60+ or 65+), as defined by the program
- Sample of services offered:
  - Other: Adult daycare as our pilot

Oregon Wellness Network

- Lead and co-lead contact:
  - Lavinia Goto Lavinia.goto@nwsds.org, Katrina Seipp kseipp@comagine.org
- Organization type:
  - Network Hub of All AAAs in Oregon
- Geographic Coverage:
  - Statewide
- Populations Served:
  - Older adults (60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Caregivers of any age
- Sample of services offered:
  - Care Transition Support, Evidence-Based Programs, Caregiver Support, Person-Centered Planning
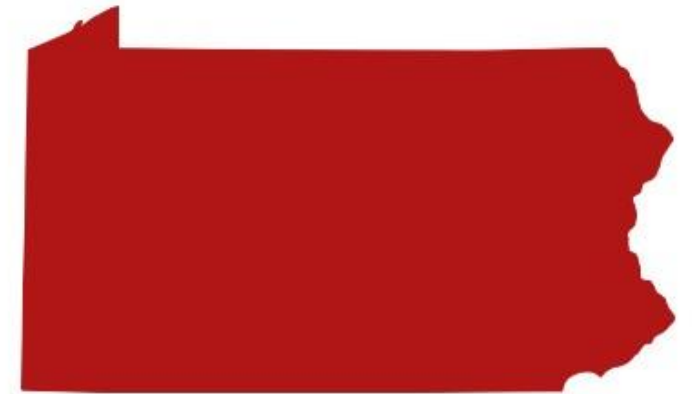
Partners at Home led by Partners in Care Foundation

- Lead and co-lead contact:
  - Ester Sefilyan esefilyan@picf.org, Marielena Rivas mrivas@picf.org
- Organization type:
  - 501(c)3 non-profit corporation
- Geographic Coverage:
  - California: Statewide
- Populations Served:
  - Older adults (60+ or 65+, as defined by the program)
  - Adults (age 18 to 65) with a disability, impairment, or chronic illness
- Sample of services offered:
  - Care Transition Support, Assessment for LTSS, Case Management, Assessment or Screening for Social Determinants of Health (SDOH)

PA Association of Area Agencies on Aging

- Lead and co-lead contact:
  - Rebecca May-Cole rmaycole@p4a.org, Paul Cantrell paul@clearview-strategies.com
- Organization type:
  - Other: State Association for Area Agencies on Aging
- Geographic Coverage:
  - All 67 counties of Pennsylvania
- Populations Served:
  - Older adults (60+ or 65+, as defined by the program)
  - Caregivers of any age
- Sample of services offered:
  - Transportation, Evidence-based Programs, Person-Centered Planning, Assessment for LTSS

Pima Community Care Hub led by Pima Council on Aging

- Lead and co-lead contact:
  - W. Mark Clark mclark@pcoa.org, Rebekah McGee rmcgee@pcoa.org
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - Serves Arizona: Pima County
- Populations Served:
  - Older adults (age 60+ or 65+), as defined by the program
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Adults (age 18 to 65) without a disability, impairment, or chronic illness
  - Caregivers of any age
  - Children (up to age 18)
- Sample of services offered:
  - Care Transition Support, Evidence-Based Programs, Participant-Directed Care, Caregiver Support, Person-Centered Planning

Southern Nevada Community Pathways Hub led by Comagine

- Lead and co-lead contact:
  - Katrina Seipp-Lewington kseipp@comagine.org, Marc Rosen marc.rosen@commonspirit.org
- Organization type:
  - Other: Local Nonprofit Quality Improvement Organization leading CCH in Southern Nevada
- Geographic Coverage:
  - Serves Clark County, NV
- Populations Served:
  - Older adults (age 60+ or 65+), as defined by the program
  - Other: Pregnant and postpartum persons with a chronic condition
- Sample of services offered:
  - Evidence-Based Programs and Assessment or Screening for Social Determinants of Health (SDOH)

Southwest Kansas Area Agency on Aging

- Lead and co-lead contact:
  - Brendan F. Wenzl brendan.wenzl@swksaging.org, Kaleb Dressler kaleb.dressler@swksaging.org
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - 28 counties in Southwest Kansas PSA 06
- Populations Served:
  - Older adults (age 60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Caregivers of any age
- Sample of services offered:
  - Assessment for LTSS, Case Management, Housing Assistance, Home Care (homemaker, personal assistance, personal care)
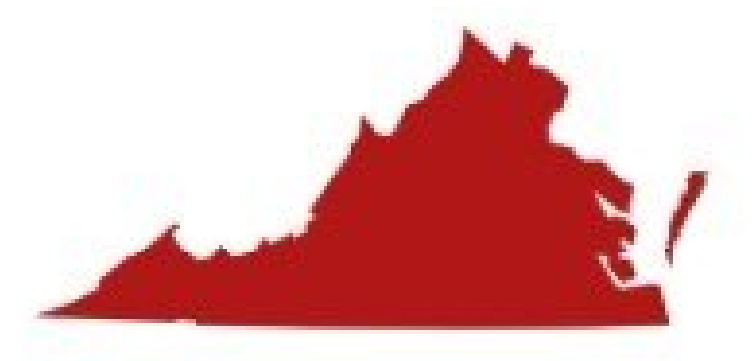
Texas Healthy at Home

- Lead and co-lead contact:
  - Christina Bartha, c.bartha@texashealthyathome.org, Jamye Taylor jtaylor@texashealthyathome.org
- Organization type:
  - Other: Community Care Hub
- Geographic Coverage:
  - Texas: Statewide
- Populations Served:
  - Older adults (age 60+ or 65+), as defined by the program
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Caregivers of any age
- Sample of services offered:
  - Evidence-Based Programs, Caregiver Support, Benefits Access/Enrollment, Social Isolation Interventions

VAAACares led by BayAging

- Lead and co-lead contact:
  - Kathy Vesley kvesley@bayaging.org, Fran Anderson, fanderson@bayaging.org
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - Virginia: Statewide
- Populations Served:
  - Older adults (60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Adults (age 18 to 65) without a disability, impairment, or chronic illness
  - Caregivers of any age
  - Children (up to 18)
- Sample of services offered:
  - Care Transition Support, Assessment or Screening for SDOH, Evidence-Based Programs, Housing Assistance

Beacon Community Connections

- Lead and co-lead contact:
  - Holly Howat, holly.howat@beaconconnections.com, Kelly Tourere kelly.tourere@beaconconnections.com
- Organization type:
  - Other: Non-profit Social Care Organization
- Geographic Coverage:
  - State of Louisiana
- Populations Served:
  - Older adults (age 60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Adults (age 18 to 65) without a disability, impairment, or chronic illness
  - Caregivers of any age
  - Children (up to age 18)
- Sample of services offered:
  - Care Transition Support, Transportation, Evidence-Based Programs, Participant-Directed Care

VidaConnect Network
led by Medicaid Management Services, Inc.

- Lead and co-lead contact:
  - Veronica Jean Catoe veronica.catoe@mmsinc.org, Abrianna Schmidt abrianna.schmidt@mmsinc.org
- Organization type:
  - Other: Network developed by the AAA ElderSource
- Geographic Coverage:
  - Serves 27 counties in Florida
- Populations Served:
  - Caregivers of any age
- Sample of services offered:
  - Caregiver Support

Greater Wisconsin Agency on Aging Resources

- Lead and co-lead contact:
  - Sky Van Rossum, sky.vanrossum@gwaar.com, John Schnabl john.schnabl@gwaar.com
- Organization type:
  - Area Agency on Aging
- Geographic Coverage:
  - Serves all of Wisconsin with the exception of two counties: Dane and Milwaukee
- Populations Served:
  - Older adults (age 60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Adults (age 18 to 65) without a disability, impairment, or chronic illness
- Sample of services offered:
  - Assessment or Screening for SDOH, Behavioral Health, Case Management, Housing Assistance

Western NY Integrated Care Collaborative, Inc.

- Lead and co-lead contact:
  - Nikki Kmicinski nkmicinski@wnyicc.org , Jordan Breckon jbreckon@wnyicc.org
- Organization type:
  - 501(c)3 non-profit corporation
- Geographic Coverage:
  - 15 counties in western New York
- Populations Served:
  - Older adults (60+ or 65+, as defined by the program)
  - Individuals with disability or impairment of any age
  - Veterans of any age
  - Adults (age 18 to 65) without a disability, impairment, or chronic illness
  - Caregivers of any age
- Sample of services offered:
  - Assessment or Screening for Social Determinants of Health (SDOH), Nutrition Services, Social Isolation Interventions, Case Management