Leveraging community capacity to improve health outcomes

The Administration for Community Living (ACL), with support from the Centers for Disease Control and Prevention (CDC), invites community-based organizations from across the country to apply for the Community Care Hub National Learning Community to gain access to vital peer support, technical assistance from national experts, and up to date information on resources, initiatives, and collaborations aimed at furthering the capacity of Community Care Hubs nationwide.

Community Care Hub National Learning Community Application

Overview

Community Care Hubs are pivotal to bridging health care providers, public health systems, and community-based organizations (CBOs) to increase a community's capacity to adequately address health-related social needs and public health needs. Building the capacity of Community Care Hubs is essential to realizing the Administration for Community Living's (ACL) vision of coordinated person-centered care supports for all community members. ACL, with support from the Centers for Disease Control and Prevention (CDC), invites CBOs from across the country to apply for the Community Care Hub National Learning Community to gain access to vital peer support, technical assistance from national experts, and up to date information on resources, initiatives, and collaborations aimed at furthering the capacity of Community Care Hubs nationwide. The National Learning Community will launch in November 2022.

The National Learning Community will include two tracks. The **Network Development track** is for organizations interested in developing their capacity to serve as a Community Care Hub. The **Network Expansion track** is for established Community Care Hubs seeking to enhance and expand their administrative, geographic, or service delivery capacity. This track will include an emphasis on aligning service menus with social drivers of health and public health needs, engaging hard to reach populations, and exploring opportunities to share services or functions with other CCHs.

Key Dates:
·   Application deadline: October 4th, 2022
·   Selected participants notified: October 21st, 2022
·   Learning Community Kick-off Meeting: November 2022

What is a Community Care Hub?
A community-focused entity that organizes and supports a network of community-based organizations providing services to address health-related social needs. A Community Care Hub centralizes administrative functions and operational infrastructure, including but not limited to, contracting with health care organizations, payment operations, management of referrals, service delivery fidelity and compliance, technology, information security, data collection, and reporting.

A Community Care Hub has trusted relationships with and understands the capacities of local community-based and healthcare organizations, and fosters cross-sector collaborations that practice community governance with authentic local voices.

Community Care Hub National Learning Community Application

Opportunity

Participant Eligibility

Community-based organizations meeting the following criteria are eligible to apply to the National Learning Community.

Applicant must be one of the following:

- **A current [ACL No Wrong Door Community Infrastructure Grant: Scaling Network Lead Entities awardee](#) (current awardees are not required to apply);**
- **An organization currently serving in the capacity of a Community Care Hub (CCH). The existing CCH should support a diverse network of service providers that address a spectrum of social needs; OR**
- **An organization with interest in serving as a CCH for a new or current network, and has existing contracting capacity (i.e., receiving payment from a health care entity for services such as care coordination, caregiver programs, care transitions, evidence-based programs, nutrition services, housing supports, transportation, etc., or has developed key infrastructure to support contracting with health care). The emerging CCH should support a diverse network of service providers that address a spectrum of social needs.**

AND

- **Organization is or includes an aging and/or disability organization (Area Agency on Aging (AAA), Aging & Disability Resource Center (ADRC), or Center for Independent Living (CIL)) as a network member or prospective network member (as demonstrated with a letter of commitment or other supporting document). Letters of commitment from relevant state associations are also acceptable (e.g., state AAA association).**

Application Process

To apply for the Learning Community please:

- **Review the [National Learning Community Charter](#).**
- **Review the National Learning Community application questions. A PDF of the**

application is available for reference here. Applicants may not have the option to save responses and return to the application later.
- **Complete the following application questions.**
- **Upload supplemental documents: Letter of support, Memorandum of Understanding (MOU), or similar documents as applicable.**

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What are the expectations of National Learning Community participants?
- **Identify two or more goals related to National Learning Community participation**
- **Actively engage in National Learning Community technical assistance activities and provide regular progress updates**
- **Establish a relationship with a public health partner within first three months of National Learning Community launch (if partnership is not currently in place)**
- **Complete an Organizational Capacity Assessment to help align technical assistance with identified areas for growth (Network Development Track only)**

What time commitment should participants expect?
Participants should expect an approximate time commitment of 4-8 hours monthly. However, time commitments are likely to varying from month to month.

How long will the National Learning Community run?
The Learning Community is anticipated to run from November 2022 through September 2023.

Is this a funded initiative?
No direct funding will be provided through this initiative; rather, the National Learning Community will deliver targeted technical assistance through a variety of different means. Participants may be eligible for future funding opportunities such the No Wrong Door Community Infrastructure Grants – Scaling Community Care Hubs through Lead Entities funding opportunity forecasted for 2023.

What types of technical assistance will be available to National Learning Community participants?
Please see the "Technical Assistance" section of the National Learning Community Charter for additional details on the types of technical assistance that will be

available to participants.

When are letters of commitment requested?
Letters of commitment are requested if the applicant is not a member of the aging and disability network (i.e., Area Agency on Aging (AAA), Aging & Disability Resource Center, or Center for Independent Living (CIL)). If the applicant is not a member of the aging and disability network, a letter of commitment is requested from a member of the aging and disability network. A letter of commitment from relevant state associations is also acceptable.

Can I participate in both National Learning Community tracks?
Due to anticipated time commitment and other participation expectations, organizations can only participate in one track.

Who do I contact if I have questions about the National Learning Community or the application process?
All questions can be sent to CommunityCareHubs@acl.hhs.gov

Community Care Hub National Learning Community Application

Application Questions

* 1. Network Name

[   ]

* 2. Lead Organization

Name [   ]

Address [   ]

City/Town [   ]

State/Province [   ]

ZIP/Postal Code [   ]

* 3. Lead Contact

Name [   ]

Email Address [   ]

Phone Number [   ]

* 4. Co-Lead Contact

Name [   ]

Email Address [   ]

Phone Number [   ]

* 5. Organization Type

- ○ Area Agency on Aging (AAA)
- ○ Aging and Disability Resource Center (ADRC)
- ○ Center for Independent Living (CIL)
- ○ Local Public Health Department
- ○ Community Action Agency (CAA)
- ○ Federally Qualified Health Center (FQHC)
- ○ Other community-based organization (CBO) (please specify)

[   ]

* 6. List of all formal network partners (partners with which the applicant has a contract, MOU, or financial relationship with):

[   ]

7. If your organization is not a member of the aging and disability network (i.e., Area Agency on Aging (AAA), Aging & Disability Resource Center, or Center for Independent Living (CIL)), please provide a letter of commitment from a member of the aging and disability network.

[Choose File] [Choose File]   No file chosen

* 8. What is your network's current geographic coverage? (by city or largest geographic region affected [cities, counties, state, etc.])

[   ]

* 9. What services does your network currently provide or have the capacity to provide? Select all that apply.

- [ ] Care Transition Support
- [ ] Transportation
- [ ] Evidence-based Programs
- [ ] Participant-directed Care
- [ ] Caregiver Support
- [ ] Person-centered Planning
- [ ] Nutrition Services (e.g., meals, counseling, vouchers, SNAP enrollment)
- [ ] Social Isolation Interventions
- [ ] Assessment for LTSS
- [ ] Behavioral Health
- [ ] Case Management
- [ ] Assessment for Social Determinants of Health (SDOH)
- [ ] Housing Assistance
- [ ] Other (please specify)

[text box]

* 10. What populations does your network currently serve? Select all that apply.

- [ ] Older adults (age 60+ or 65+, as defined by the program)
- [ ] Individuals with disability or impairment of any age
- [ ] Individuals with chronic illness (including behavioral health) of any age
- [ ] Veterans of any age
- [ ] Adults (age 18 to 65) without a disability, impairment, or chronic illness
- [ ] Caregivers of any age
- [ ] Children (up to age 18)
- [ ] Other (please specify)

[text box]

* 11. What types of contracts have you participated in? Select all that apply.

- [ ] Fee for service (e.g., FFS tiered rate, per service unit)
- [ ] Per member per month (PM/PM) and other capitation
- [ ] Case rate (e.g., per participant, per discharge)
- [ ] Pay-for-performance/Performance-based contracts
- [ ] Other time-bound
- [ ] Full-Time Equivalent (FTE)
- [ ] Bundled payments
- [ ] Shared savings/ incentive payments
- [ ] Shared risk
- [ ] N/A (No current contracts)

* 12. Please provide the number of healthcare contracts in place (e.g., in total, active).

[   ]

* 13. As part of the National Learning Community, participants will be expected to build or establish a partnership with their local public health department to support sustainable collaboration to address community public health needs. Please identify a current or intended public health partner for this initiative. This may include local, regional, state or tribal public health partners. Please refer to the CDC's health department directories for lists of public health organizations in your area.

[   ]

* 14. What is your current relationship with the public health partner you listed in the previous question? Select all that apply.

- [ ] We are part of a workgroup or coalition that also includes a public health department
- [ ] We work jointly with a public health to provide programming or services
- [ ] A public health department serves as subject matter experts for us
- [ ] We serve as subject matter experts for a public health department
- [ ] We are contracted by a public health department to provide services
- [ ] We have representation from a public health partner on our board
- [ ] We are represented on a public health department board
- [ ] We cooperate with a public health on COVID responses
- [ ] We are in the same department with public health
- [ ] We do not currently have a relationship with public health but have identified a health department partner and will establish a relationship within the first three months of the learning community
- [ ] Other (please specify)

[   ]

15. If a partnership with a public health partner exists, please upload relevant supporting documentation such as a MOU or a workgroup charter, if applicable.

[Choose File] [Choose File]   No file chosen

* 16. What is your current relationship with a Federally Qualified Health Center (FQHC)? Select all that apply.

- [ ] We are part of a workgroup or coalition that also includes an FQHC
- [ ] We work jointly with an FQHC to provide programming or services
- [ ] The FQHC serves as subject matter experts for us
- [ ] We serve as subject matter experts for an FQHC
- [ ] We are contracted by an FQHC to provide services
- [ ] We have representation from an FQHC on our board
- [ ] We are represented on an FQHC board
- [ ] We cooperate with and FQHC on COVID responses
- [ ] We do not currently have a relationship with an FQHC
- [ ] Other (please specify)

[   ]

17. If a partnership with an FQHC exists, please upload relevant supporting documentation such as a MOU or a workgroup charter, if applicable.

[Choose File] [Choose File]   No file chosen

* 18. Do you have an existing relationship with housing partners to support individuals with housing assistance? If yes, please indicate what type of partnership. Select all that apply.

- [ ] A Memorandum of Understanding (MOU)
- [ ] Contract or other financial arrangement in place
- [ ] Co-location of staff
- [ ] Cross training of staff
- [ ] Coordination of referrals
- [ ] We do not currently have an existing relationship with a housing partner
- [ ] Other (please describe)

[   ]

Applicants are asked to select a preferred Learning Community Track. Please use the descriptions of the learning tracks below to select the track that best fits your organization.

Network Development Track
This track is for organizations with capacity to contract with health care entities as part of a network and who are interested in or in the beginning phases of serving as a Community Care Hub.

Network Expansion Track
This track is for organizations that are formally organized as a Community Care Hub with health care contracting experience and have achieved key administrative milestones related to serving as a Community Care Hub. Organizations that have achieved three or more of the following Community Care Hub key features are encouraged to select the Network Expansion track:

- Contracting with healthcare organizations
- Payment operations
- Management of referrals
- Service delivery fidelity and compliance
- Technology and information security
- Data collection and reporting of outcomes

* 19. Please select your preferred technical assistance track:

○ Network Development

○ Network Expansion

* 20. Do you consent to ACL publicly sharing contact information for your network with the purpose of highlighting Community Care Hub capacity for interested parties, including health care payers?

○ Yes

○ No