



**Office for
the Aging**



NY Connects

**Your Link to Long Term
Services and Supports**

March 5, 2021

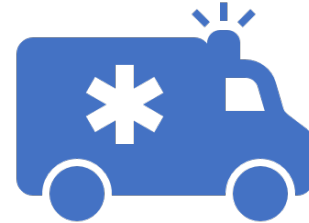
Our Current Service Delivery System is Expensive!

Health care costs in
New York State total
\$193 billion

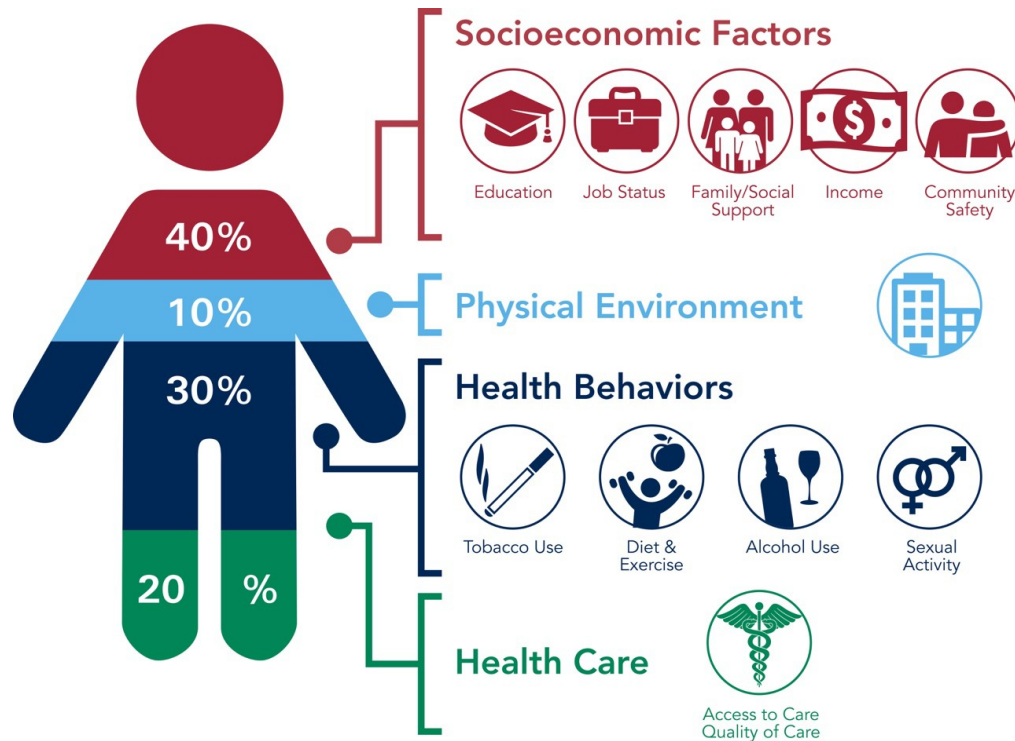


New York Ranks Low in the Following Outcome Measures for the 65+ Population:

- **Frequent mental distress**
- **Poverty**
- **Hospital deaths**
- **Hospice care**
- **Hospital readmissions**
- **Excessive drinking**



Key Drivers of Cost, Quality, and Outcomes



There is a Growing Demand for Long Term Services and Supports (LTSS)



22.2% of adults in NYS are disabled¹



37% of those 65+ in NYS are disabled¹



52% of those 65+ will develop a disability requiring LTSS²



Disability Health Care Expenditures in New York total \$40.1 billion per year¹

1. Centers for Disease Control <https://www.cdc.gov/ncbddd/disabilityandhealth/data-highlights.html>

2. AARP LTSS State Scorecard 2017 Edition

NY Connects No Wrong Door (NWD) Provides Seamless Linkages to LTSS

200,000

Average Annual Contacts
to NY Connects

Person-
Centered
Counseling

Assistance

Linkages

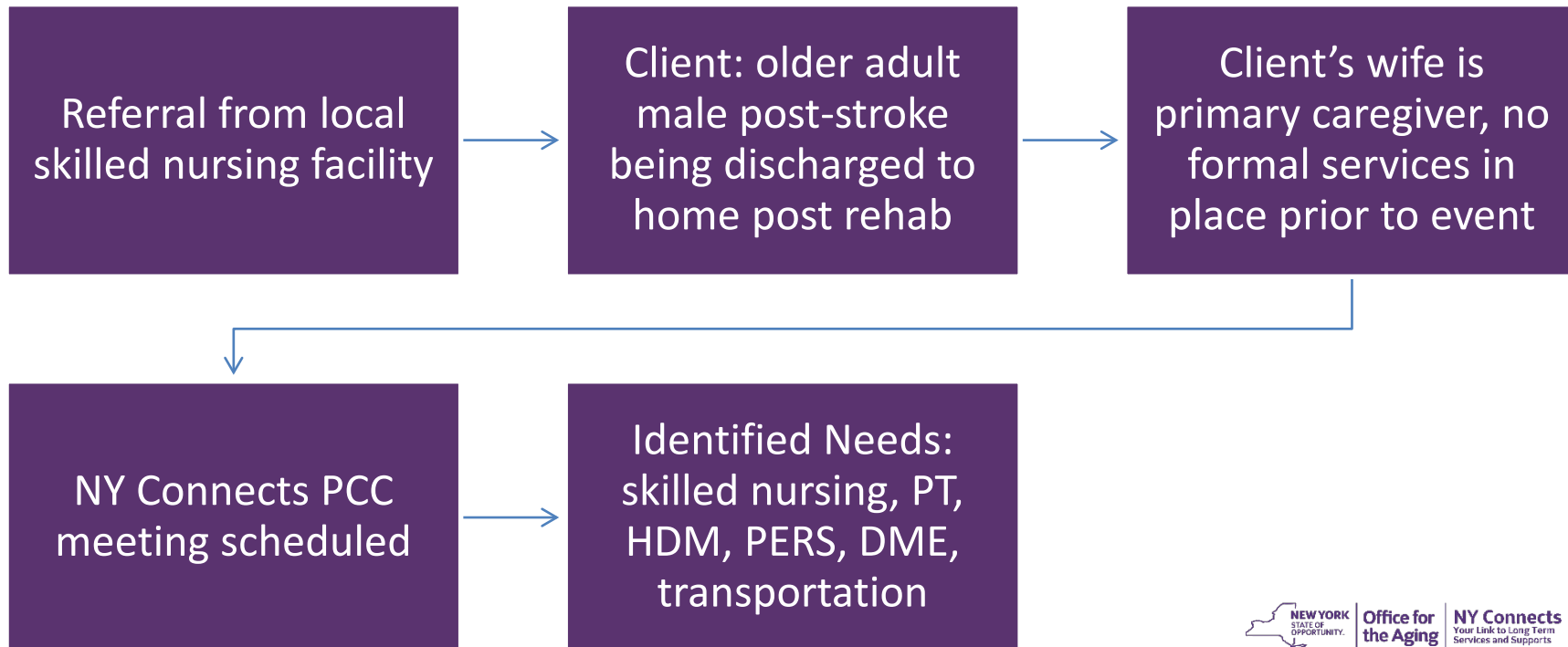
Screening

Referrals



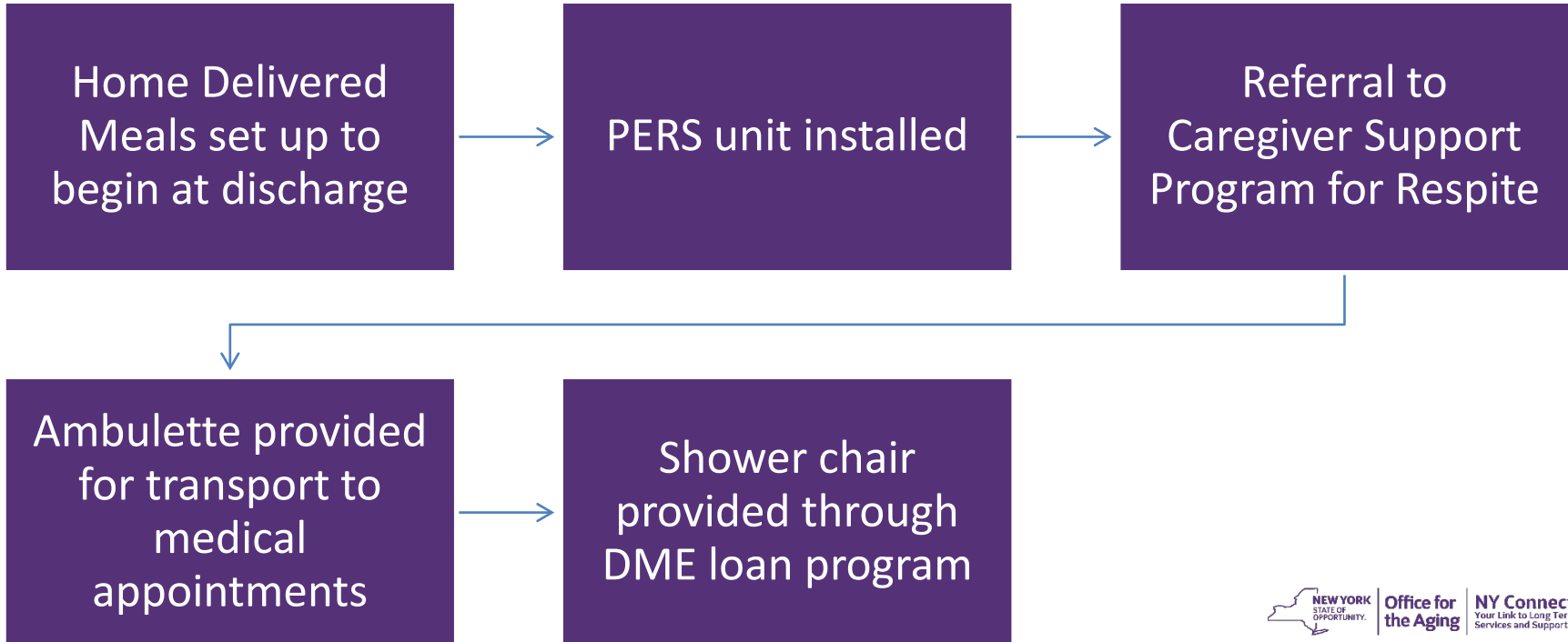
Mr. B's Story

NY Connects NWD Referral:



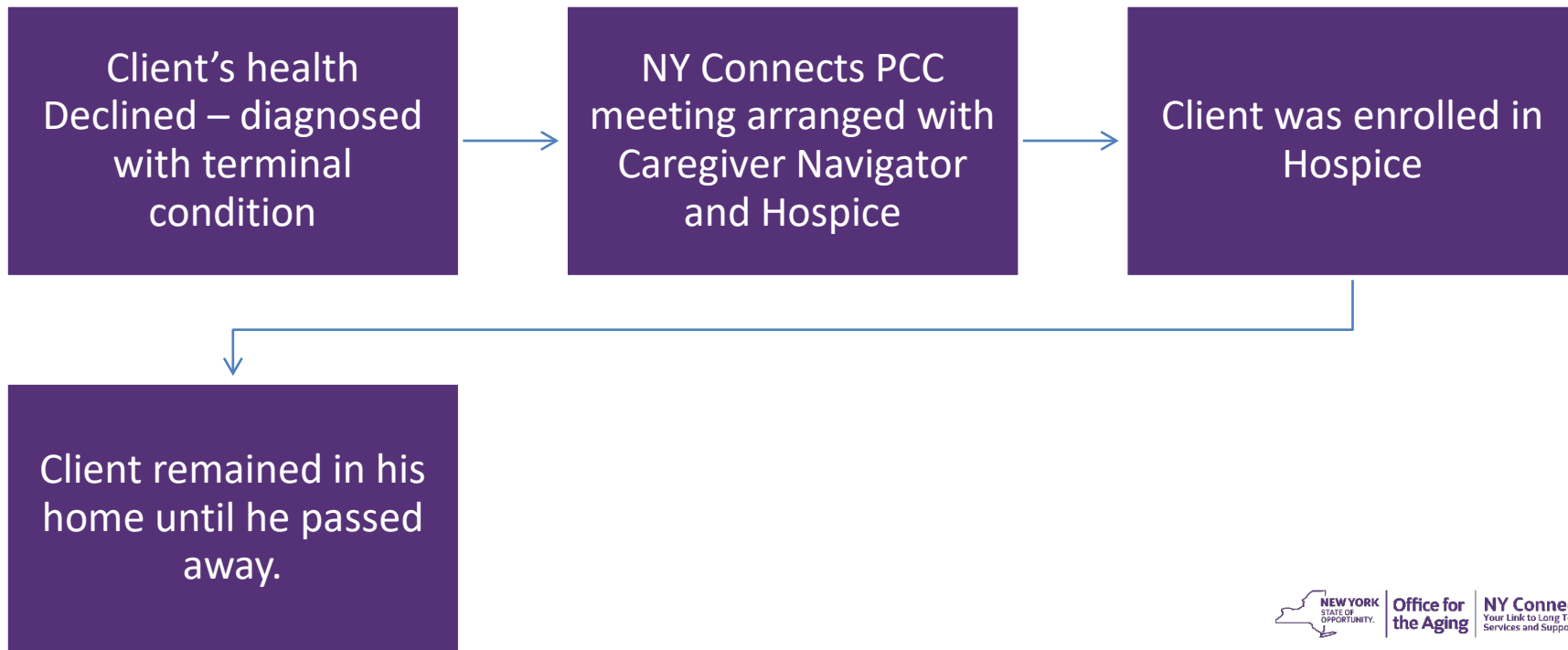
Mr. B's Story

NY Connects NWD System Process:

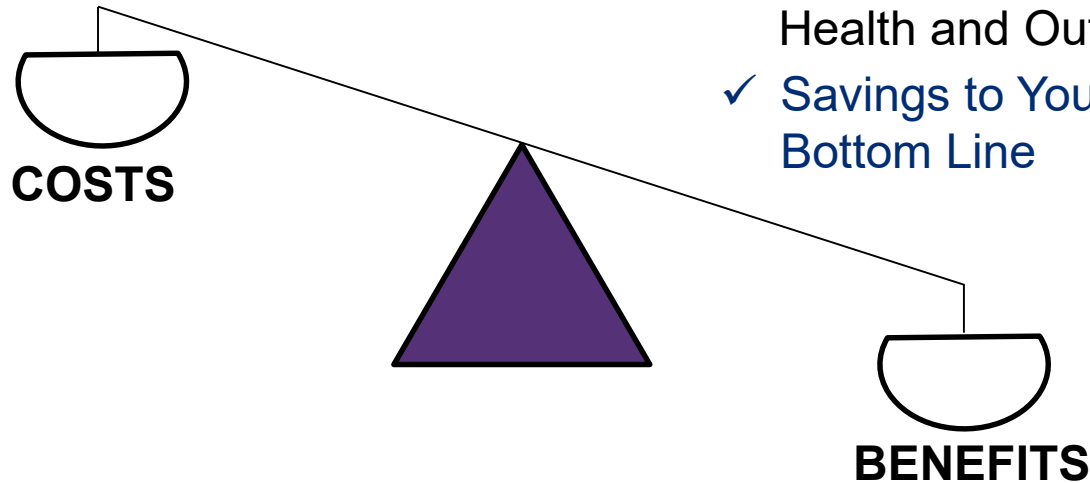


Mr. B's Story

NY Connects NWD System Outcomes:



Partnering with NY Connects: the benefits outweigh the costs!



- ✓ Reduced Unnecessary Hospital Utilization
- ✓ Improved Member Health and Outcomes
- ✓ Savings to Your Bottom Line

NY Connects NWD: Person-Centered and Value-Based

1-800-342-8972



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