

## **Care Transitions Peer Hour**







## Agenda

#### **Agenda Item**

Welcome & Introduction from ACL

**Overview of the Importance of Care Transitions During COVID-19** 

**Feature Best Practice from Alabama** 

- -SARCOA Area Agency on Aging
- -Alabama Department of Senior Services
- -Alabama Medicaid Agency

**Question & Answer** 





## Welcome from ACL

CAROLINE RYAN





# Care Transitions During the COVID-19 Pandemic

TIMOTHY MCNEILL, RN, MPH FREEDMEN'S HEALTH



## Overview

HHS and CMS policy guidance recommend that Hospitals coordinate with ADRCs, AAAs, and CILs to facilitate transitions for persons that require LTSS

Hospital-to-Home transition demand has increased during the Pandemic

Hospital-to-Home transitions can differ from traditional or 30-day care transitions

- Nursing home diversion may require an extended intervention beyond 30-days
- Medicaid Waiver is one tool to address needs for LTSS
- SARCOA is a AAA that first participated in the CMS Community Transition Program (CCTP)
- SARCOA implemented an extended hospital-to-home program and leverages multiple payer sources to make the program sustainable

## Potential Pathways to Sustainability

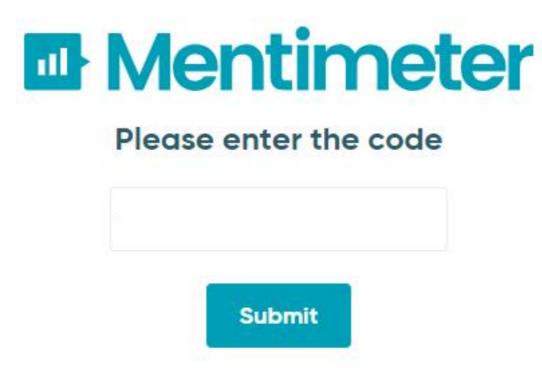
Multi-payer approaches are a best practice to sustain a care transitions program.

A multi-payer approach ensures that the program can draw revenue from multiple payers to cover the cost of delivering a care transition program.

- Potential Payers for Care Transitions services:
  - Direct contract with Hospital or Physician Group
  - Direct contract with a Health Plan (Medicare Advantage, Medicaid MCO, Commercial) by invoice or electronic claims (ex. 837 File)
  - Delegated Case Management contract with a Health Plan
  - Medicaid Waiver
  - Medicaid Administrative Claiming
  - Money Follows the Person Funding

## Mentimeter Polling

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## Experience From the Field





Dana Eidson, CPA

Executive Director SARCOA Area Agency on Aging Ginger Wettingfeld

Director, LTC Healthcare Reform Development Integrated Care Network Gateway to Community Living Alabama Medicaid Agency



Nick Nyberg, CRS-A/D

Programs and Planning Division Chief Alabama Department of Senior Services



#### ADRC/NWD System Functions Eligible for Claiming

- Outreach and consumer education
- Intake, application assistance
- Planning for future needs Person Centered Counseling
- Triage and screening to prevent Medicaid spend-down, including diversion away from long-term institutionalization by providing resources and support in the community
- Continuous quality improvement
- Program planning and training



### Set Up the Structure to Get Paid for It



Q Search | Archive | Site Map | FAQs





#### Medicaid Administrative Claiming

LTC Ombudsman Programs

No Wrong Door

Translation and Interpretation

#### No Wrong Door System and Medicaid Administrative Claiming Reimbursement Guidance

NWD System Toolkit for Medicaid Administrative Claiming also developed!

## Medicaid Claiming – Additional Resources

#### Find Out More....

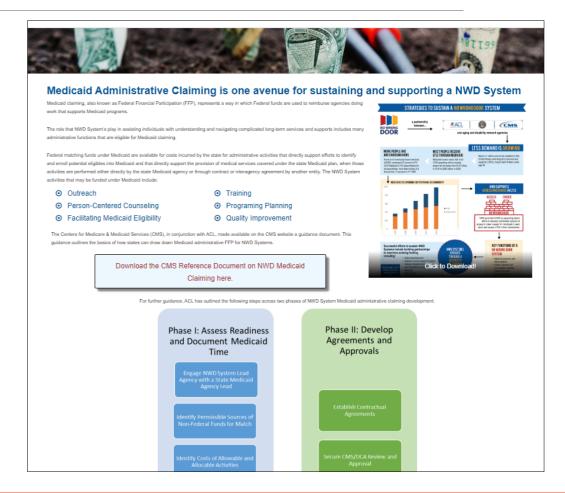
Visit the <u>ACL NWD Sustainability webpage</u> for links to

- □CMS Guidance
- ☐ ACL Medicaid Claiming Toolkit

Encourage **state-level staff** to attend ACL Medicaid Claiming Office Hours on Tuesday November 17, 2020 3-4pm EST

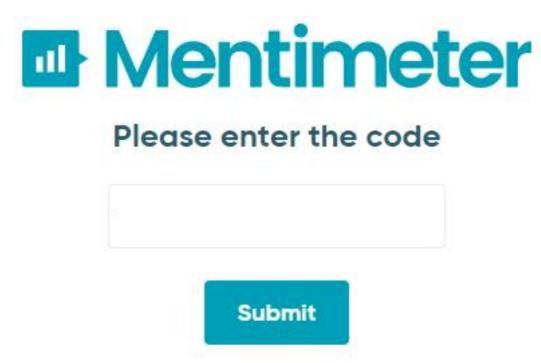
For more information contact:

NoWrongDoor@acl.hhs.gov



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## Questions?



Questions can be submitted to through the chat feature on the platform.



# Thank you!!

Please mark your calendars for the next Care Transitions Peer Hour on November 19<sup>th</sup>!

For any technical assistance needs, please feel free to reach out to ACL at caretransitions@acl.hhs.gov