

Aging and Disability Resource Center/No Wrong Door: Critical Relief Funds for COVID-19 Pandemic Response

Grant Overview and Highlights

April 1, 2020 – September 30, 2022

Fifty-five states and territories received Aging and Disability Resource Center (ADRC) Critical Relief Funds for COVID-19 Pandemic Response to rapidly respond to and mitigate challenges brought on by the pandemic. Grantees completed [rapid assessments](#) in the first months of the grant to identify organizational steps to address impacts of COVID-19. The assessment addressed four key action items for grantees as they prepared for COVID response:

- Establishing a rapid response team and response plan and conducting a high-level assessment of Information Technology (IT) and communications.
- Assessing people in need of No Wrong Door (NWD) System support, available services and shortages, and workforce capacity.
- Modifying services available to address identified needs.
- Adjusting workforce to facilitate rapid response.

All 50 states, DC, and Four US Territories Awarded

Territories: American Samoa, Guam, Northern Mariana Islands, and Puerto Rico

Five Grantees were University Centers for Excellence in Developmental Disabilities (UCEDD)

States with UCEDD Grantee: Arkansas, American Samoa, Missouri, Utah, and Wyoming

54 of the 55 grantees also received Vaccine Access funding, a joint effort between ACL and CDC

Grant Activities



Updating access points, such as website and 1-800 numbers



Facilitating virtual activities or group calls



Partnering with Assistive Technology (AT) Programs to provide AT and training



Conducting wellness checks and distributing technology to enhance social engagement



Virtual counseling and other support for caregivers



Supporting NWD structure and implementation



Building partnerships to help individuals transition home



Implementing standardized screening for social isolation



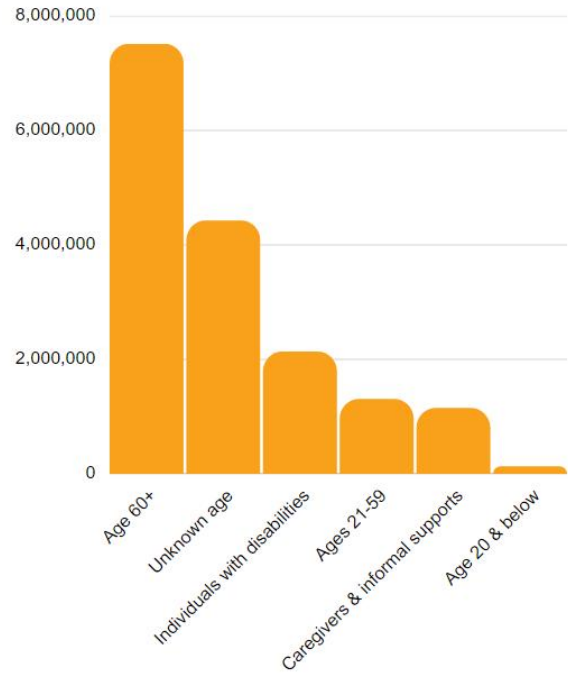
Enhancing IT & data systems to support statewide infrastructure

Grantees submitted data on a semi-annual basis to report on activities that reflect both grant-specific activity and broader NWD System efforts that supported outreach, partnership development, care transition programs, person-centered counseling activities and other operational processes that were critical to coordinated pandemic response. States used their grant activities as an opportunity to [build partnerships with Assistive Technology programs](#) and [many other state and local-level partners](#).

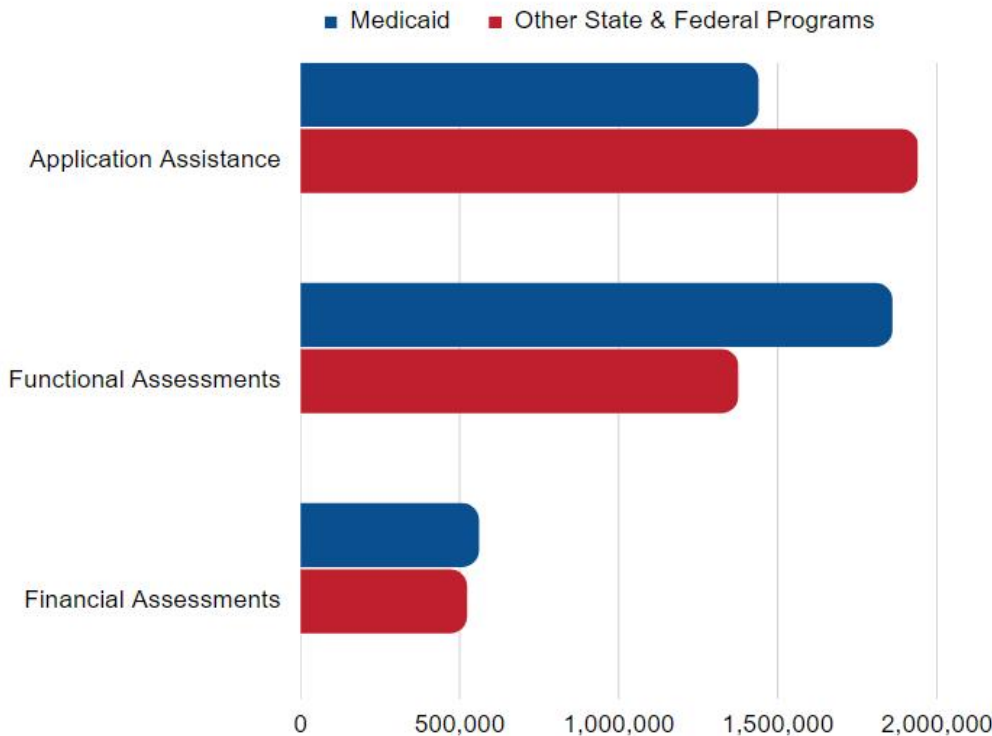
People Served

Grantees served a wide range of people over the two-and-a-half years of the grant. Over 7.5 million older adults and 2.1 million people with disabilities were served. Grantees also supported over 1.1 million caregivers and informal supports – [a population in urgent need of support](#). Grantees also used grant funds to [advance equity during the pandemic and beyond](#).

2,587,448
people received
**Person-Centered
Counseling**

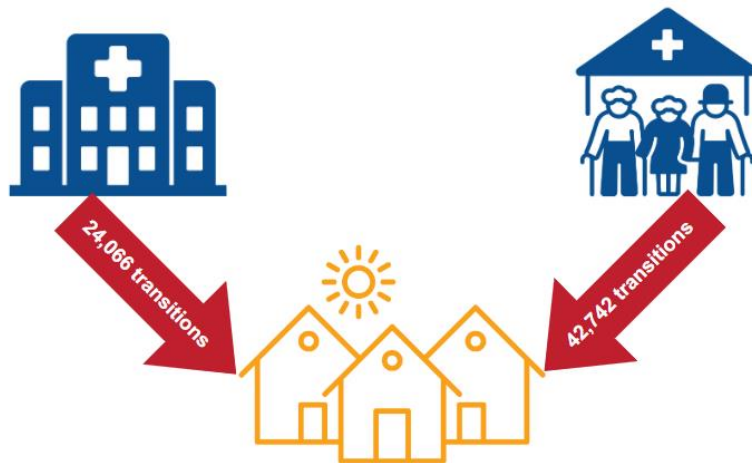


Grantee Activity Streamlining Access to Public Programs



Grantees supported assisting people with applications and completing financial and functional assessments to streamline access to LTSS programs. California and Wisconsin are among [examples of states efforts to streamline access to public programs](#).

Grantee Support for Care Transitions from Hospitals and Nursing Homes to Home

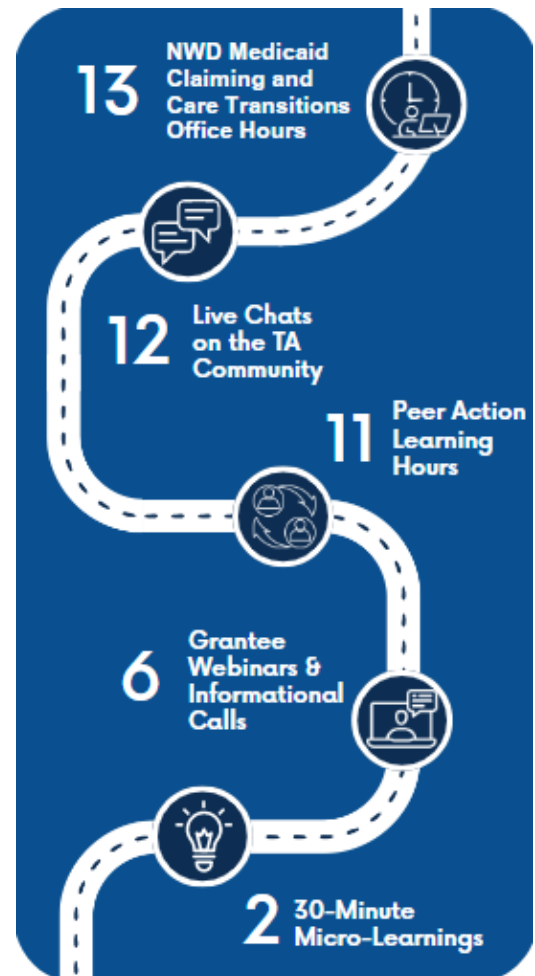


[New Hampshire](#) and [North Dakota](#) are two examples of innovative programs established to transition individuals during the COVID-19 pandemic.

Grantee Collaboration with ACL and the Technical Assistance Team

Grantees collaborated with ACL’s Technical Assistance team during one-on-one calls, office hours, webinars, Peer Action Learning (PAL) Hours, live chats during partner webinars, and micro-learnings. PALs are virtual meetings that promote engaging discussions and peer-to-peer sharing. Grantees used the [NWD/ADRC Grantee TA Community](#) to connect with peers and access resources shared by ACL and other grantees. Learnings from grantees through one-on-one and group interactions and from reporting were very valuable to ACL and were used to highlight key partnerships and the critical work accomplished by grantees.

The 55 NWD state and territory grantees capitalized on this funding during two and half very chaotic pandemic years to not only respond to the immediate needs of the people they serve, but also build capacity and partnerships that will benefit their NWD Systems for years to come. Grantees managed an influx of pandemic-related funding and successfully increased outreach, adjusted their workforce, and started new innovative programs to address unprecedented needs.



Questions or comments? Email us at nowrongdoor@acl.hhs.gov