



# Community Care Hub National Learning Community

All Member Meeting

August 30, 2023

# Introductions

- Please let us know who is here by sharing via chat:
  - Your name
  - Organization
  - Do you have any plans for Labor Day?
- It's also helpful to update your name in Zoom to include your name, organization, and state
  - To change how your name appears in Zoom:
    - Go to “Participants” list and select the icon with 3 dots to the right of your name
    - Select “Rename”
    - Enter your name and organization and select “Change”

# Agenda

- Welcome
- NLC Feedback Survey Results
- CCH Sustainability and Maintaining Momentum
  - Panel Discussion
  - Small Group Discussion
- Overview of NLC Capstone Resources
- Looking Ahead: Upcoming Community Care Hub Opportunities
- Closing

# OPENING REMARKS FROM THE ADMINISTRATION FOR COMMUNITY LIVING

# NLC FEEDBACK SURVEY

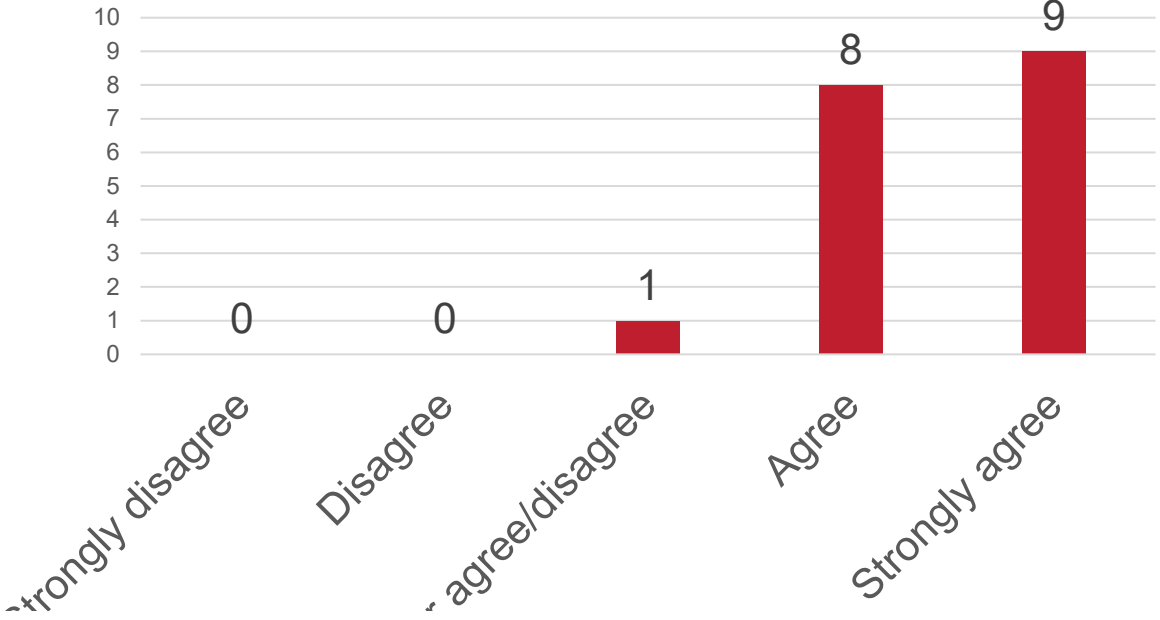
# NLC Feedback Survey Stats

What learning track did you participate in?

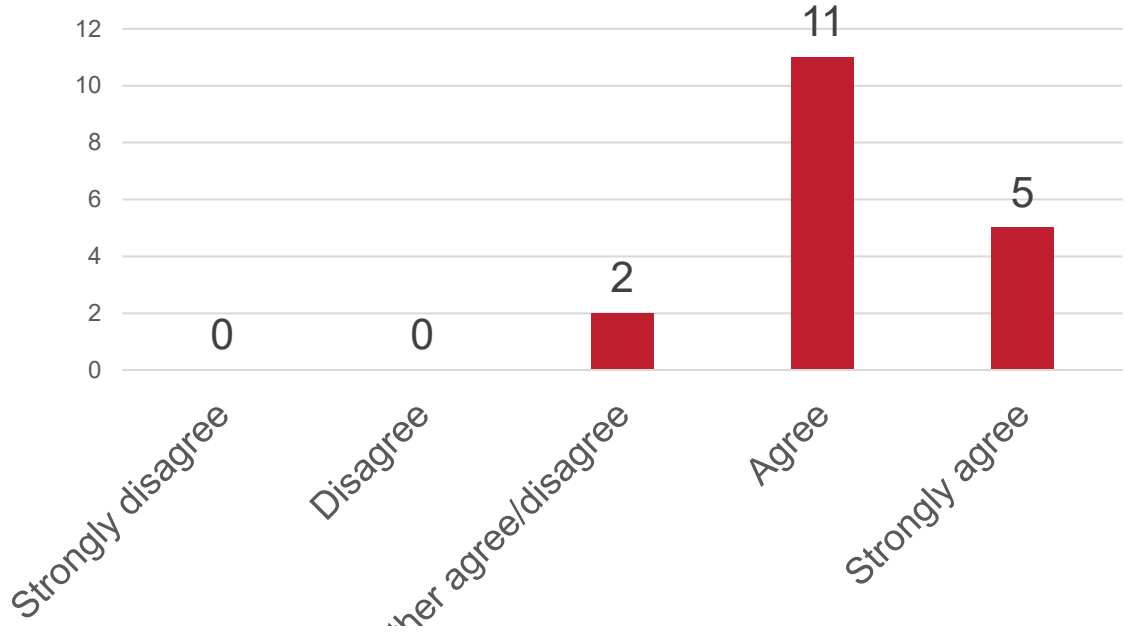


# Network Development: CCH Organizational Capacity Assessment

Completing the CCH Capacity Assessment helped me understand my CCH's current capacity



The results of CCH Capacity Assessment are actionable



# Curriculum Sessions

with highest percentage of participants who found the session helpful/very helpful

## Network Development

- Network Leadership
- Establishing Service Lines
- Network Administration & Operations – Part 2

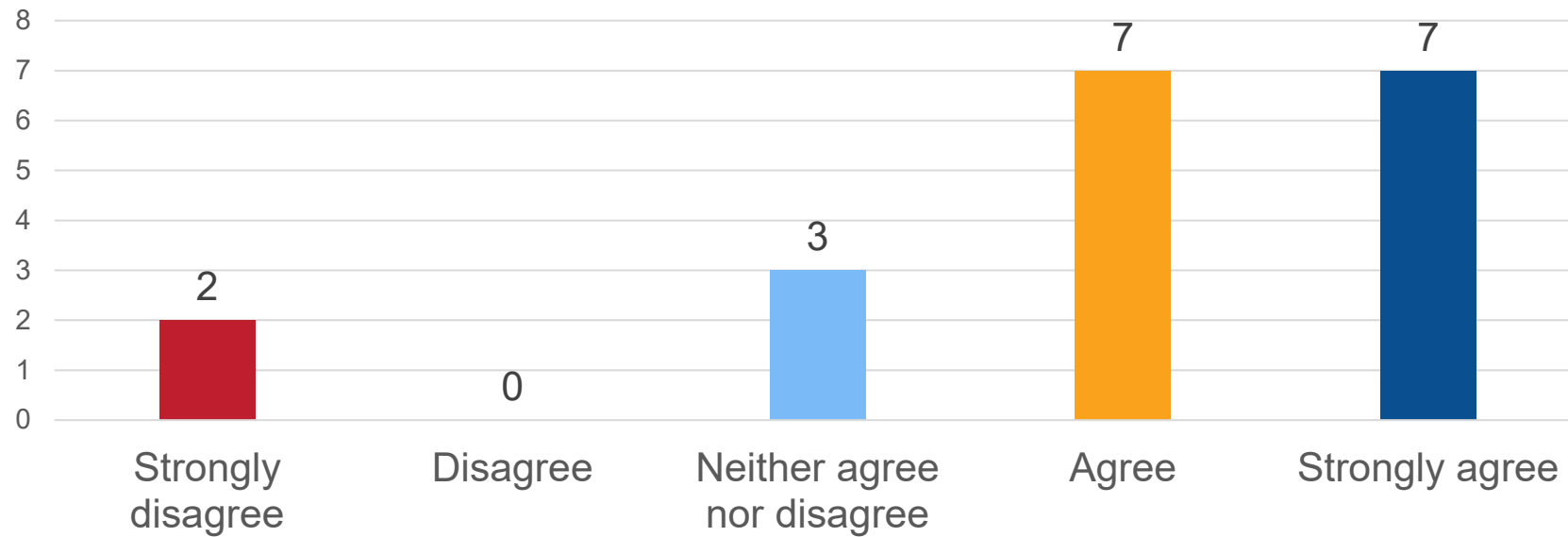
## Network Expansion

- Billing and Coding ECHO Sessions:
  - Value-based Contracting
  - Special Supplemental Benefits for the Chronically Ill
  - Deploying Interventions to Achieve Health Equity and Address HSRN



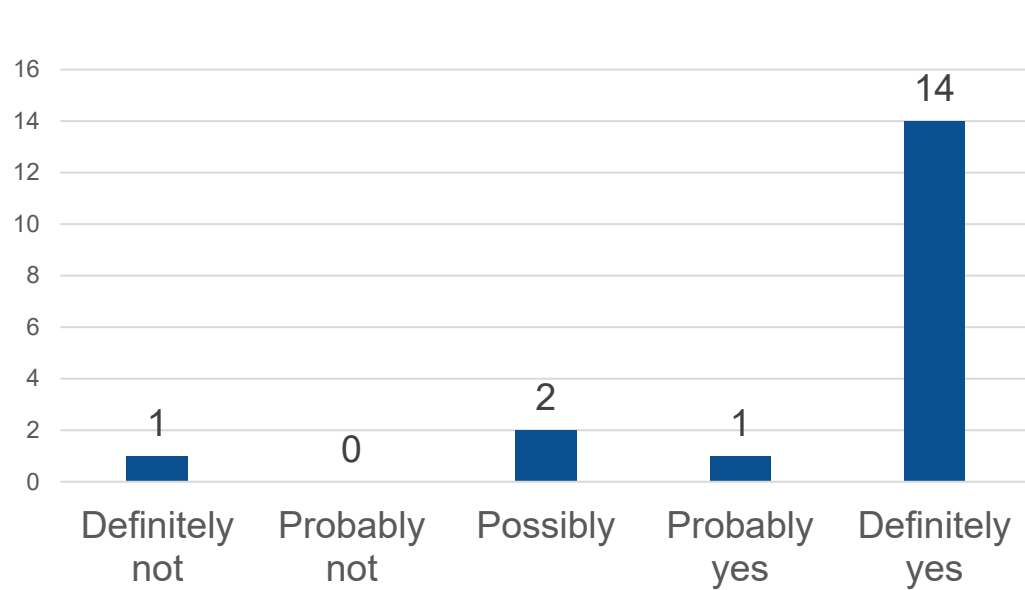
# Network Expansion: Feedback on the ECHO Model

- The ECHO model, used for the Billing and Coding sessions, was an effective model to support peer learning and knowledge sharing.

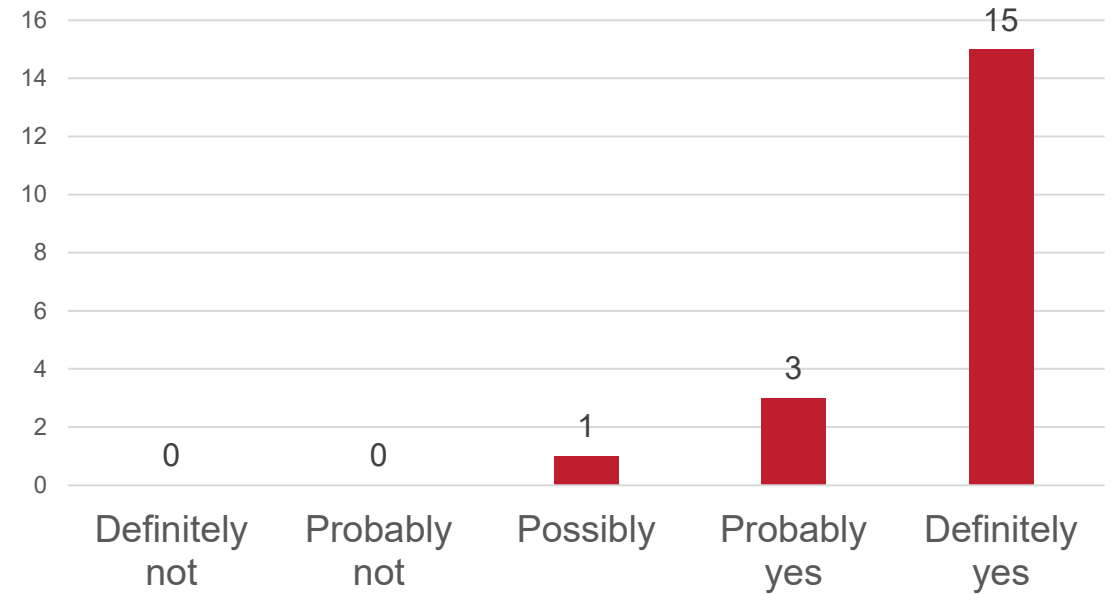


# Will you or have you taken action to grow or enhance your capacity as results of the NLC?

## Network Development



## Network Expansion



# Suggestions: How to Support Peer-to-Peer Learning



# Suggestions for future NLC Curriculum Topics

- Operationalizing contracts
- Making the business case
- Compliance
- Data, IT, data exchange
- More on specific service lines, such as care coordination
- More on billing and coding
- Payment models
- Various hub models

ADDITIONAL FEEDBACK OR THOUGHTS?

# CCH SUSTAINABILITY & MAINTAINING MOMENTUM

## *Panel & Small Group Discussions*

# Panel Discussion

## Network Development track representative

- **AJ Diamontopoulos**, Integrated Health Manager, Denver Regional Council of Governments, Area Agency on Aging

## Network Expansion track representative

- **Gerard Queally**, Chief Executive Officer, Healthy Living for Maine/Spectrum Health Generations

# SMALL GROUP DISCUSSION



# Small Group Discussion Questions

1. What did you hear that interested you from the panelists?
2. What growth strategies are you currently exploring or what has worked for you in the past?
3. What are some of the challenges to sustaining CCH growth and development in your area? Nationwide?
4. What opportunities do you see to sustain the momentum of CCHs in your area? Nationwide?

# REFLECTIONS FROM SMALL GROUP DISCUSSIONS

# NLC Capstone Resources

## USAgging Aging and Disability Business Institute

- Who Should Join a Hub? Network Member Checklist
- Resources for Developing a Community Care Hub

## Freedmen's Health CCH Spotlights

- Partnerships between an Area Agency on Aging and a Primary Care First Practice
- Innovative Partnership between a Community Care Hub and a Medicare Advantage Plan

## ACL Partners

- State Supports for Community Care Hubs and Networks
- CCH IT Interoperability Playbook

# LOOKING AHEAD: UPCOMING COMMUNITY CARE HUB TECHNICAL ASSISTANCE OPPORTUNITIES

# Upcoming CCH Opportunities

- **Funding**

- Center of Excellence to Align Health and Social Care subawards
- Up to 20 awards anticipated December 2023-March 2024

- **Technical Assistance**

- 2023-2024 CCH National Learning Community (NLC 2.0): November 2023 – August 2024
- Additional CCH Learning System opportunities

# CCH National Learning Community 2023-2024 – Draft Structure

## CCH 101 Learning Series

- 4 week intensive offering an introduction to CCHs and contracting with health care for new and emerging CCHs
- 1 curriculum session & half hour office hours per week

## NLC Curriculum

- Organized into 3 topic-based modules
- Monthly ECHO sessions
- Peer Group Dialogue sessions/Small Group Coaching Calls

## Additional TA Opportunities

- Action Plan development
- CCH Capacity Assessment completion support
- Individual technical assistance

# NLC Timeline (Tentative)

Application  
released

- September 2023

Kick-Off Meeting

- November 2023

Optional CCH 101  
Learning Series

- November-December 2023

Learning Modules

- January-August 2024

# Stay In Touch!

- Sign up for the ACL mailing list for future announcements, including funding opportunities
- Please continue to connect and share resources via the [TA Community Site](#)
- Check out the [NLC interactive map](#) for more information on NLC colleagues, including key contact information
- Feel free to reach out to the CCH inbox: [CommunityCareHubs@acl.hhs.gov](mailto:CommunityCareHubs@acl.hhs.gov)



Thank you!  
Please contact  
[CommunityCareHubs@acl.hhs.gov](mailto:CommunityCareHubs@acl.hhs.gov)  
with any questions.